

Van Excellence – training and conferences



FTA's *Van Excellence* programme is going from strength to strength.

Interest from operators continues to gain momentum with over 120 now engaged in the scheme and new enquiries being received daily.

A common theme among van operators is the lack of guidance regarding what 'good' looks like. How do they know that they are doing the right thing? Are there tricks they are missing?

It is against this background that the *Certificate of Excellence in Van Operations* training has been designed. Based on the *Van Excellence Code*, this half-day training package will ensure that managers, supervisors and drivers will have a full understanding of what 'good' looks like in the day-to-day running of their van fleet.

For an unbiased view, please read what happened when Steve Briers, Editor of *Fleet News*, threw himself into the lion's den and undertook the training! (www.fleetnews.co.uk/news/2013/1/4/fta-training-operators-take-first-step-towards-van-excellence/45839/)

May sees the first of the *Van Excellence* conferences at Sheffield (2 May) and Slough (16 May) with a third scheduled for Dunblane (29 October).

Pulling together a conference programme which will appeal to operators of all sizes and sectors is a challenge which *Van Excellence* has risen to. By listening to operators, the event contains something for everybody covering topics including the management of road risk, controlling operational costs and guidance on avoiding mistakes in van specifications. Also included is a view from the enforcement agencies on what they find at the side of the road, as well as the traditional FTA legislative update.

For more information on what promises to be a must attend event, please contact Russell Brown at FTA on 01892 552325 or rbrown@fta.co.uk

Further details on *Van Excellence* membership and activities is available at www.vanexcellence.co.uk



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